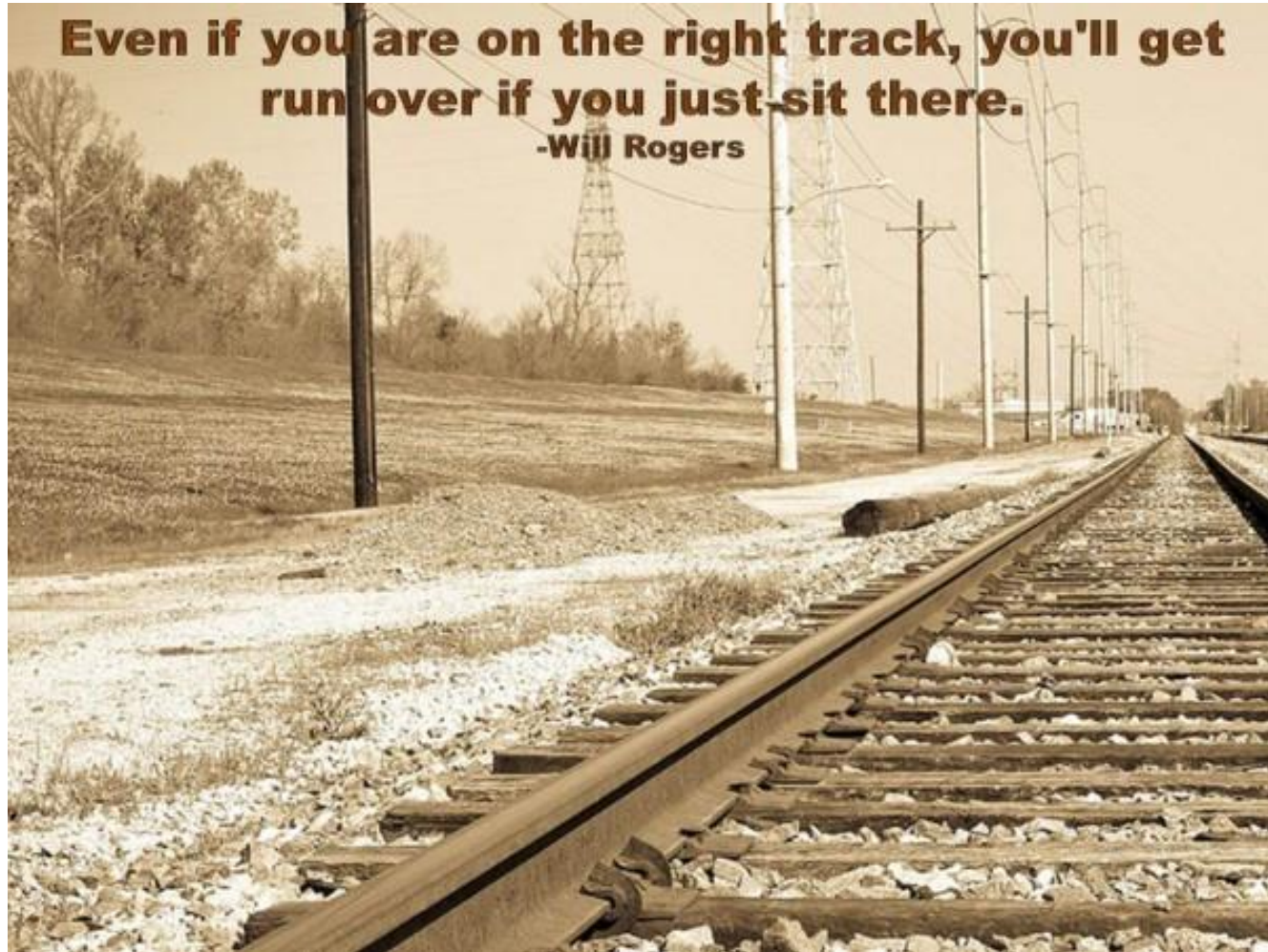
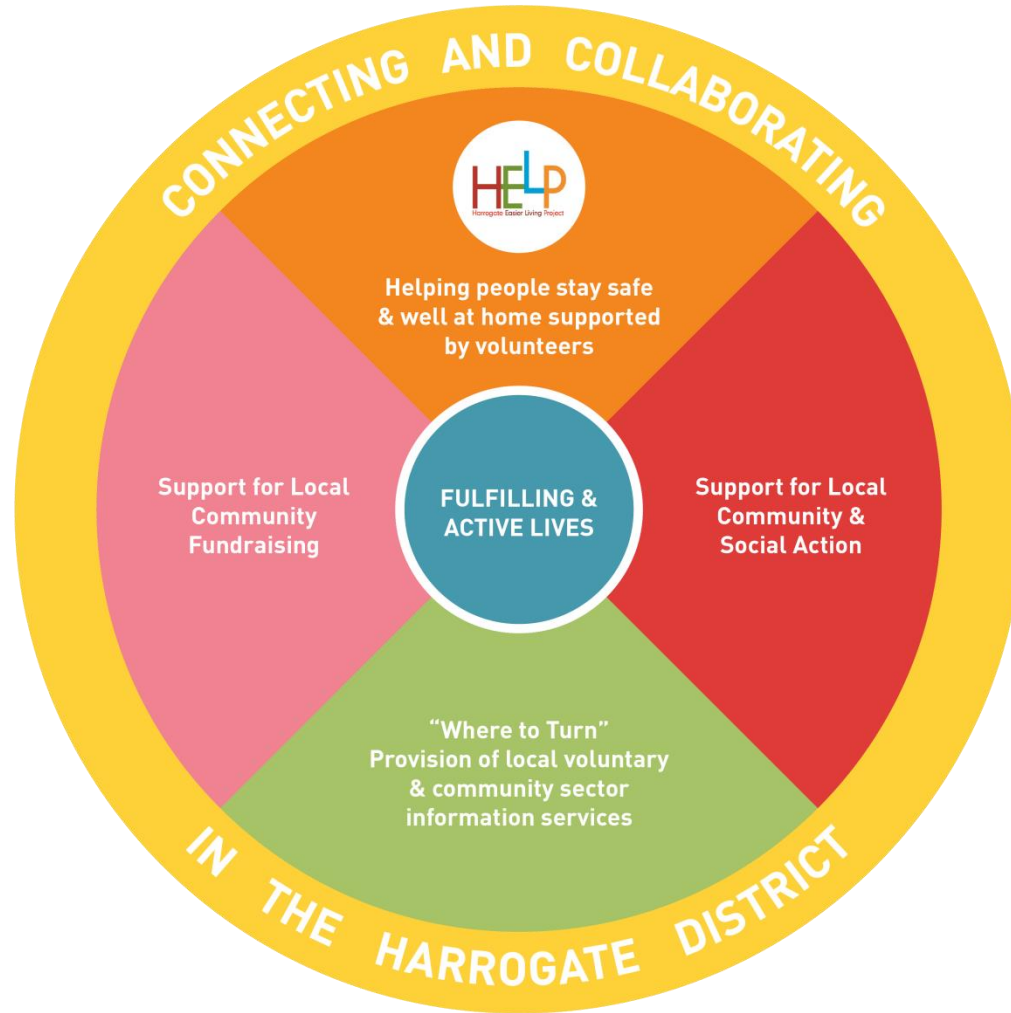


Are we on the right track?







Our vision

- People in the Harrogate District live active and fulfilling lives and make a positive contribution to local community life

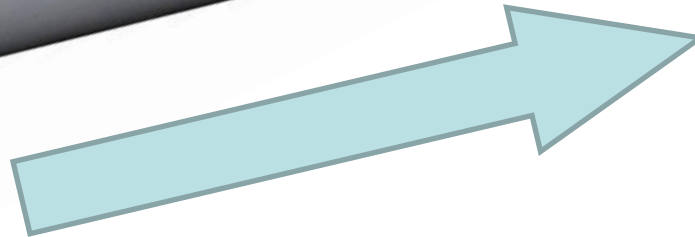
Our mission

- To support our communities, charities and volunteers to make the Harrogate District a great place in which to live and work

What does the local sector need?

- **Volunteers** – all types, including trustees
- **Money** – not just for projects or new things
- **Peer support** – via easy (local) access to training, hosted meetings & events
- **Visibility & a voice** – the sector matters!
- **Signposting** to tailored/specific support
- **Understanding** (“a helpful chat”)

A local VCS pipeline of support which flows efficiently ...





Connecting and collaborating to benefit the local VCS

- Our customers
- Our members
- Two Ridings CF
- Wider VCS – Harrogate District & N Yorks
- Harrogate BC
- Ripon City Council
- Other Parish Councils
- Public Services Leadership Board
- NHS (local & regional)
- NYCC (various depts)
- Community First Yorkshire
- Leeds City Region
- Donors, funders & sponsors

“Where to Turn”
Provision of local voluntary
& community sector
information services

Online directories:

- **Community Information**
- **Volunteering opportunities**

Marketing & promotion of the VCS

Newsletters & bulletins

Digital communications

Information & Communications

- Weekly info bulletins (to 900 contacts)
- Specialist bulletins
- Seasonal newsletters (to 1100 contacts)
- HARCVS web site (28,000 views per month)
- Active on Twitter (3700) & Facebook (364)
- Quarterly Introduction Sessions
- Reception at Harrogate Community House

Online Directories

Where to Turn

Long established community directory for the Harrogate District
630 organisations, 60 local events

Volunteering Directory

Unique directory of 330 local volunteering opportunities.

Usage & support

Groups can set up an account and upload information & opportunities.

Monitored, moderated & locally promoted.



Support for Local
Community
Fundraising

THE LOCAL FUND

THE LOCAL LOTTO

Signposting

Research

**Evidence of need
(Vital Signs)**



- Partnership project with HBC and Two Ridings Community Foundation, launched January 2018, £40k to 21 orgs July
- Targeted at local needs, accessible to local charitable organisations in the District.
- Underpinned by evidence of need & research (Vital Signs)
- THE LOCAL LOTTO launched in July, supporting good causes & THE LOCAL FUND (£40k in Year 1 ...?)

**Harrogate
Community House**

Forums & networks

Events

Training

**Championing the
role of the voluntary
& community sector**

**Championing &
celebrating
volunteering**

**Press & media
liaison**



**Support for Local
Community &
Social Action**

Local voluntary action

- Local workshops & training for the VCS
- Social media surgeries
- Local forums & networks
- Promoting and celebrating volunteering
- The Harrogate District Volunteering Oscars
- Strong links with local media & businesses
- Harrogate Community House since 29/9/18



Helping people stay safe
& well at home supported
by volunteers

**Voluntary Car
Driver Services**

Help at Home

**Prevention &
wellbeing**

Befriending

Social activities



Supporting older or vulnerable people to live independently across the Harrogate District



Our Voluntary Car Driver Services



*"I love being picked up
from my home to go
on outings of my
choice.
The drivers are so
courteous and polite."*

Help at Home



- Trimming back, lawn mowing, hedge cutting
- Painting & decorating
- Basic DIY tasks
- Everyday tasks such as curtain hanging, defrosting fridges etc.
- One-offs to enable fresh starts

“It’s a rare thing to find someone you can trust nowadays.”



- Safer, more accessible, reducing the risk of falls
- Increased confidence living at home
- Crime reduction
- More pleasant place to live

“Prevention” Partners



Befriending



Information, Advice and Signposting:

New for 2019:

“Here to Help” sessions, 8 per month

Times and venues to be decided shortly



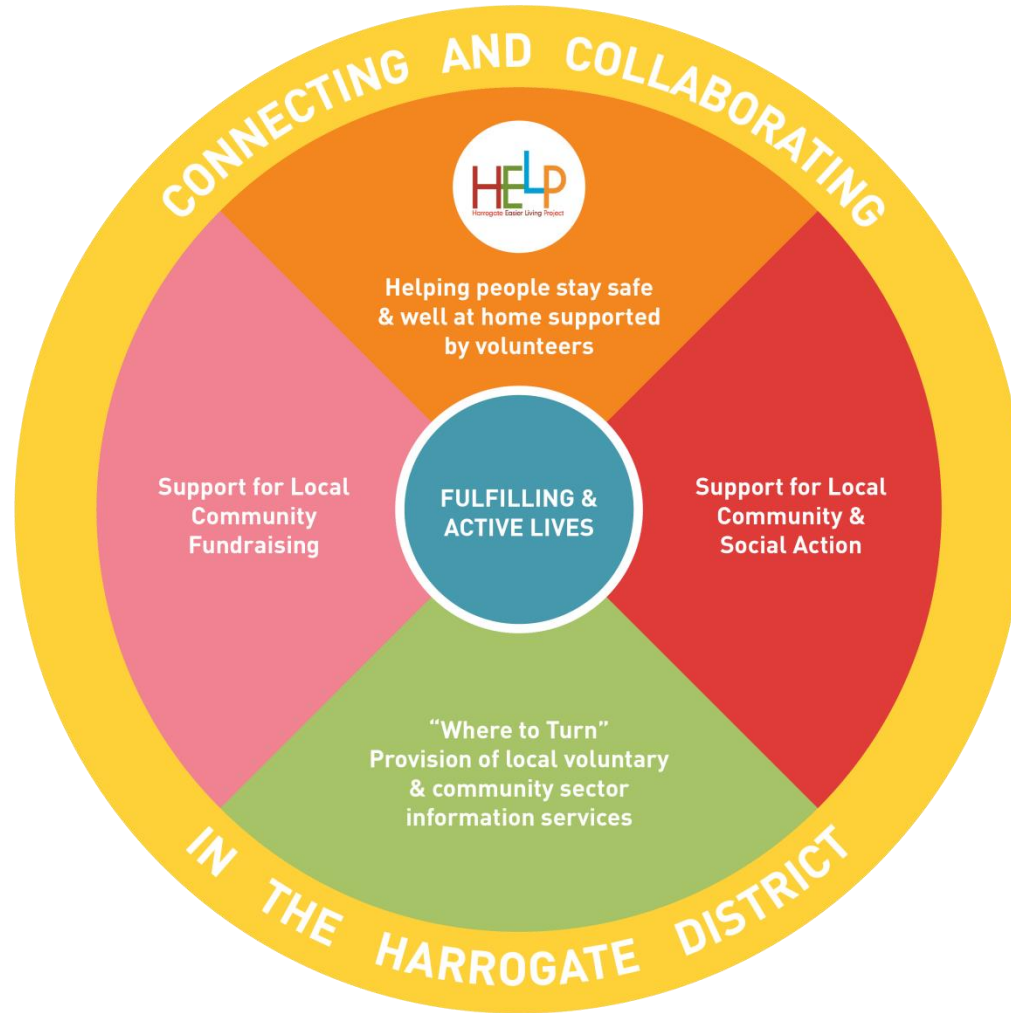
Social Activities

Also continuing: monthly “Oaks and Acorns” and Craft Group, where all participants share skills and knowledge, whether aged 4 or 84!





**FULFILLING &
ACTIVE LIVES**



Are we on the right track?



3 feedback questions

- **What is HARCVS doing now that helps you?**
- **What is HARCVS doing at the moment which hinders you?**
- **What should HARCVS be doing in three years' time (2021?)**



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